



## GENERAL TERMS & CONDITIONS

Company Name: Spaans Vivo  
Chamber of Commerce Amsterdam: **66700817**  
Contactgegevens:  
<http://www.spaansvivo.com>  
+31629448704

María Florencia Gallino is de Directeur van Spaans Vivo. Zij is te bereiken via [spaansvivo@gmail.com](mailto:spaansvivo@gmail.com)

### 1. Definitions

1a. A client is legally the party that enters into an agreement with Spaans Vivo by inscribing for the purchase of the Spanish language courses for one or more students.

1b. These conditions apply to every client and his students, unless this is explicitly excluded on the part of the Spaans Vivo. Deviations are only binding if and insofar as they are in writing by Spaans Vivo.

### 2. Payment terms

2a. Unless expressly agreed otherwise by Spaans Vivo, the payment must have taken place before the start of the training.

2b. If and insofar as the period between the time of inscription and the time of the training is less than a week, payment must be made during the first week of the course.

2c. Late payment does not affect the fact that the concluded contract remains in force and binds the parties in full, although Spaans Vivo reserves the right to cancel the agreed period in which the training would take place and in mutual respect consult to determine an alternative period depending on availability. If such an alternative period is not established within a reasonable period of time assessment by Spaans Vivo - the courses/inscription will be considered dissolved.

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### 3. Shifting lesson appointments

Rescheduling lesson (reported to Spaans Vivo by the student or client) is possible up to two working days before the start of the lesson depending on availability. The lesson hours can then be rescheduled in consultation with Spaans Vivo and depending on availability. Lessons cancellations made after the stated term of the course will lapse.

### 4. Liability of Spaans Vivo

4a. Spaans Vivo does not accept any liability for damage caused by client or course participants suffered - however named - except in case the damage is created by intent or gross negligence, which is attributable to Spaans Vivo.

4b. Spaans Vivo's obligations under the courses entered into are best efforts obligations. Spaans Vivo is not liable if the student does not achieve the intended results.



4c. If in the reasonable opinion of Spaans Vivo a situation of force majeure it has the right to terminate the course in whole or in part or suspend the execution of the course temporarily, without any indemnification. Any money paid in advance by the Client in that case, Spaans Vivo will repay pro rata.

#### **5. Ownership of study material conditions**

5a. The training program does not includes all study materials required for the student. If the student requires additional course material, then the costs will be added afterwards be charged to the client.

5b. All rights to study programs developed by Spaans Vivo, study materials and exercise materials, in whatever form, remain the property of Spaans Vivo. No one is allowed to do this without prior permission from Use from Spaans Vivo on behalf of third parties.

#### **6. Disputes**

Disputes will be resolved as much as possible between the client and Spaans Vivo by mutually resolved following the agreed General Terms and Condition. These conditions have been filed with the Chamber of Commerce in Amsterdam under number: 66700817